



Dear RedCLive member,

Welcome to the July 2017 edition of the RED C Live Newsletter!!

In June 2017, 569 RED C Live members reached the €50 threshold for payment and will be sent cheques shortly! The total rewards paid out for completing surveys now stands at €969,084.

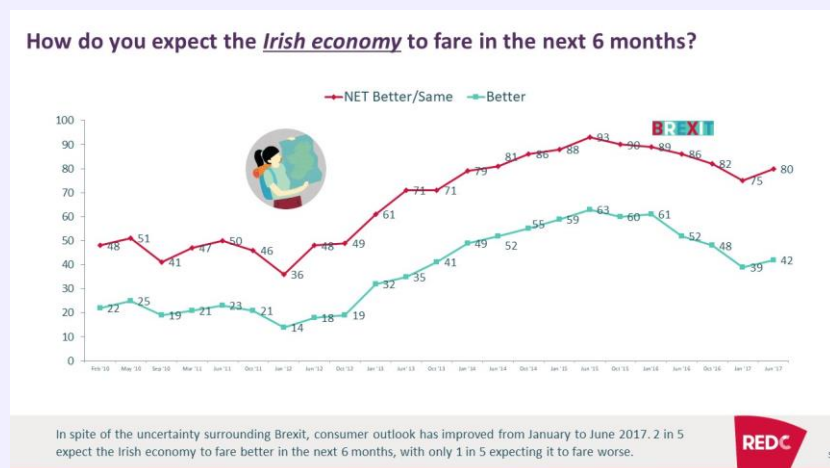
RedCLive surveys rendered to mobile devices

We are delighted to announce that majority of RedCLive surveys are now available on mobile phones and tablets with full functionality on these devices. Significant investment has been made towards this development to allow our members the opportunity to complete surveys on any device and we hope this will improve your experience of participating in RedCLive surveys. If you have any feedback/comments regarding your experience, please let us know by writing to us on info@redclive.ie

Case Study

Consumer Outlook is Up but Concerns over Brexit

The latest RED C Consumer Mood Monitor from June 2017 shows a slight increase in consumer outlook for the Irish economy. This is the first increase since June 2015. More than 2 in 5 (42%) now believe the economy will improve in the next 6 months – this is up from 39% in January....[MORE](#)



Best Wishes!

The RED C Live Team

FAQ's

Logged out of a Survey

Please remember that you can now log back into a survey if you are unable to complete it in one sitting, or if you are logged out due to a technical fault or a server error. We hope this will improve your experience of RedCLive. If you are logged out, please wait for at least 15-20 minutes before you attempt to log back in.

Quality Control

We would like to remind you that our reputation as a leading market research company is based on the accuracy and validity of the data we provide to our clients.

To ensure members do not complete surveys hurriedly or provide incorrect information, a series of check questions are included at intervals. These inbuilt quality control questions appear on every survey and are administered to everyone equally. Answers provided by members who failed the Quality Control check are not included in the survey results.

We appreciate that this can be frustrating when a genuine mistake is made, however, we are unable to make exceptions to the mechanisms and allow members to go back and change their answers, so please take extra care to avoid being screened out of surveys.

Reporting issues with surveys

If you encounter an error or a problem when taking part in a survey, such as the screen freezing or otherwise, **please forward us the original survey invite, along with a screen shot of the error, where applicable, to info@redclive.ie**